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Jamie Gallen

SUMMARY

Experienced professional with a diverse background in data analysis, e-commerce management, and payroll administration. Skilled in utilising SQL, Python, and data visualisation techniques to drive insights and optimise business processes. Proven track record in managing complex projects, including price analysis, social media monitoring, and payroll management. Strong communication and collaboration abilities demonstrated through successful cross-functional teamwork. Complemented by a solid foundation in web development and proficiency in multiple languages, including English and German.

EXPERIENCE

Flink, Berlin – *Flink Rider*

JULY 2023 – PRESENT

- Bike Courier.

Hifi-Tower, Berlin – *Price Analyst/Amazon Content Manager*

SEPTEMBER 2012 – DECEMBER 2015

- Led price analysis and keyword research to enhance product visibility.
- Generated SQL reports to improve sales, logistics, and customer service operations.
- Managed FBA fulfilment planning and warehouse stock control.
- Translated and optimised HTML content for Amazon UK listings.
- Creating Social Media campaigns and administering price strategies for the Amazon UK channel.

Synthesio, Berlin/Remote – *Social Media Analyst*

DECEMBER 2011 – SEPTEMBER 2012

- Analysed and coded verbatim data for international clients, delivering actionable insights.
- Monitored and managed social media data to track brand reputation and sentiment.

Shelter UK, London – *Payroll Manager*

JUNE 2006 – JUNE 2011

- Efficiently managed three payrolls with 1100+ staff, maintaining a sub-0.01% error rate.
- Collaborated with HR and department heads to enhance payroll efficiency.
- Identify and resolve database-related issues, such as data discrepancies or calculation errors.
- Conduct regular audits of payroll data to verify accuracy and resolve any discrepancies.
- Prepare year-end tasks, auditing and reconciling payroll data, and reporting annual earnings to tax authorities.
- Create and generate payroll reports, including earnings statements, tax summaries, and compliance reports for regulatory authorities
- Maintain documentation of payroll processes, database procedures, and system configurations.

SKILLS

Data Collection

Data Analysis

SQL

Python

Data Visualization

Dashboards

HTML, CSS, JavaScript

Excel

Database Maintenance

EDUCATION

Heythrop College, University of London, London – *BA Philosophy*

SEPTEMBER 1996 – JUNE 2001

EDUCATION

IBM, Remote – *Python for Data Science, AI & Development*

FEBRUARY 2022, BERLIN

IBM, Remote – *Data Analysis with Python Tools for Data Science*

MAY 2022, BERLIN

IBM, Remote – *Python Project for Data Science*

FEBRUARY 2022, BERLIN

IBM, Remote – *Databases and SQL for Data Science with Python*

MARCH 2022, BERLIN

betahaus, Berlin – *Front End Code*

MARCH 2016, BERLIN

Career Foundy, Berlin – *Web Development*

APRIL 2016 – JUNE 2017, BERLIN

LANGUAGES

- English (Native)
- German (B1)